




Lisa Shen   

[Home](#) [Browse Service Catalog](#) [List View of Service Catalog](#) [My Incidents and Requests](#) [Technology Tutorials](#) [Go](#)

Knowledge Base Search

[Go](#)

Search Knowledge Base

Just enter in your error or a short description (ex. Add Printer) of what you need to locate self-service how-to articles.

Announcements

Upgrade Telephone System

Service: Telephones, Fax, & Radio


Category: Telephone


Estimated Outage Start: 12/14/2017 8:00 PM


Estimated Outage End: 12/15/2017 5:00 AM


Description: On Thursday, December 14, beginning at 8 pm, and concluding c
~~aintenance. This maintenance will cause a brief outage of telephone service~~


Choose from one of our frequently logged tickets.


 [Report Issue with Computer Account](#)


 [Report Issue with Desktop](#)


 [Report Issue with Desktop Software](#)

 [Report Issue with Personal E-mail](#)

 [Report Issue with Printer](#)

 [Report Issue with Residence Hall Network](#)

[Place a ticket from our full Service Catalog](#) 

 **Contact IT@Sam**

Service Desk
936-294-1950
servicedesk@shsu.edu
<http://support.shsu.edu>

Service Desk

Hours of Operation
Phone, Chat and Remote Support

7:30 am - 10:00 pm M-Th
7:30 am - 6:00 pm F

Main Campus Walk-ins

7:30 am - 5:00 pm M-F

The Woodlands Center Walk-ins

8:00 am - 10:00 pm M-Th
8:00 am - 5:00 pm F

Locations

Main Campus - Acade
The Woodlands Cente